

GREmail Preview for Windows 7/2008/Vista/2003/XP x86 and x64



Award Winner

- Fast & Easy to use
- Multiple Accounts
- SSL/TLS Support
- Highlight Rules

GREmail
Email Preview Software
for Windows 7/Vista/Server 2008/Server 2003/XP

GRSoftware x86 x64 Microsoft Windows

The graphic features a red starburst with 'Award Winner' text, a list of features with diamond icons, a photograph of a hand holding a magnifying glass over an envelope, the product name 'GREmail' in large red letters, a yellow envelope icon, and logos for GRSoftware, x86/x64, and Microsoft Windows.

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by Roberto Grassi

GREmail Preview for Windows 7/2008/Vista/2003/XP x86 and x64

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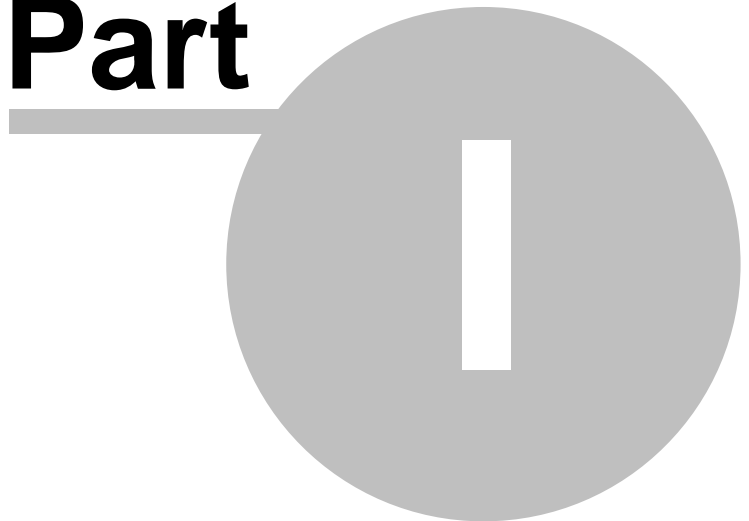
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GREmail Manual

Part



1 Welcome



GREmail 2.0



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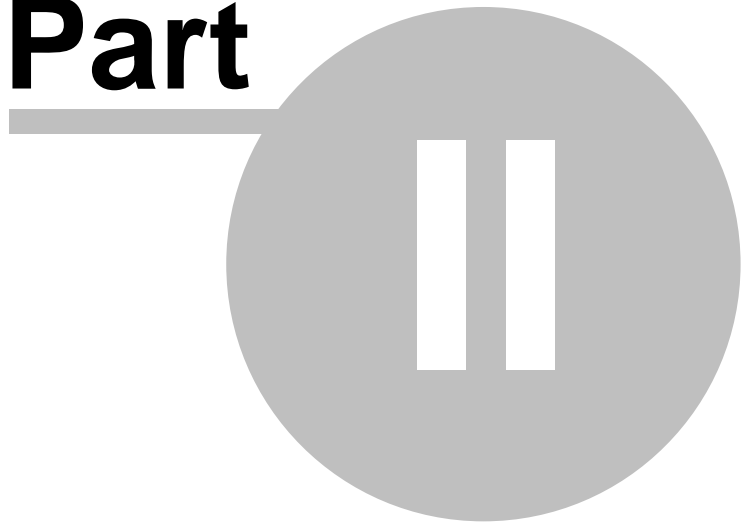
If something in this help file is not clear or it is missing or in case you have any questions, please contact us. See: Contact Information for our mailing address.

Thank you to Dallas Hinton for his work on the beta team, plus his input regarding the help and documentation files.

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GREmail Manual

Part



2 General Information

2.1 What's new in Version 2.0

GReMail has been released with version 2 because this software has been for many years used internally on our company.

Version 2 has been re-designed for the public and introduces many new features.

Major new features.

- Handles multiple POP3 accounts.
- Windows 7 fully compliant.
- Small email client. Allows to send and reply to email messages.
- Rules to automatically categorize your messages.
- Delete button to easily kill out spam messages.
- Custom button to run your preferred email client.
- Highlight messages whose size is greater than a specified value.
- Start hidden option.
- Start at Windows start option.
- Email notifier for the tray icon bar.
- Email account automatic scan whether hidden or not.
- SMTP option with SSL/TLS support.
- Editable stop words.
- Customizable user interface colors.
- Extensive log support.

Minor updates and news.

- None yet.

2.2 Program Description

GReMail is a professional email preview utility designed to let you quickly and easily maintain many POP3 accounts from a single application.

The program includes a rule manager that among other functions allows you to classify your messages to focus on important messages or to quickly delete spam.

Every account is automatically scanned after a specified period of time or you can press the **Check for Email** button (F5 key) and then if you received email messages you can be advised with a tray icon bar notifier window that will summarize the number of messages with their account names.

The program is organized as a simple tabbed dialog so that you can quickly jump to email messages, rules, account or the program options with one click.

Once email accounts have been scanned you can see the messages in the Email tab. The messages are not totally retrieved to save download time. Only the headers are downloaded just to display the message summary: message number, size, subject, from, to, cc, reply to, date and the rule that has hit if any.

For each message you also have a check box on the left. By default all received messages are checked. The rule checker can change the message status and uncheck those that are found to be OK. To manually uncheck one or more of them you have many choices. The first one is to click on the check box. An alternative quick way is using the space bar once the message has been selected. You also have a right click popup menu to act on shown messages.

If you are unsure about a message you can preview its content in a safe way. Double click on the message and you will open the Display Message dialog. This dialog will not automatically run scripts or anything else that can harm your computer.

Once you have selected the messages you do not want then you can delete all them with a single click using the **Delete All Checked F8** button on the Email tab.

The program starts counting a 30 seconds timeout before each POP3 account is automatically closed and your deletes executed by the POP3 server. Thus you have 30 seconds to revert back with the Undo option. This let you reverse your mind about messages you marked for delete.

For each message you can forward it to a specified email address. The message will be received as if it was originally sent to this new email address. Moreover you can select Reply to this message from the right click popup menu, open the Send Message dialog, and answer an email message. The messages received and sent will not be saved anywhere, so you must use this integrated feature only to answer to messages where you do not need to keep any track. Important messages should be handled by your default email client, To open it **GREmail** provides the Custom button. You can define here what application to search and then put the focus on it and then send keys to it. For example we can search for "Outlook" and then press F9 to receive all messages.

Installing GREmail

Run the Install.exe program. This program will guide you through the setup process. It will copy all the necessary **GREmail** files and also make the appropriate registry entries on your system. The setup program allows you to add a desktop icon, list the program in the "Start Menu", and/ or list the program in the "Start Menu \ Programs" menu. If re-installing, you will be given an opportunity to change settings (e.g., from "Run as a Service" to "Run as a program"). The Install program also registers **GREmail** in the Control Panel (Programs and Features or Add/Remove Programs) to allow quick and complete Removal.

Removing GREmail

From the "Control Panel" - "Programs and Features" or "Add/Remove Programs" you can quickly remove the program (completely) from your system.

2.3 How to Buy a License

Why buy the program license?

Buying the license for this software provides you the following advantages:

- You get one year's FREE upgrades to minor and major versions.
- You will get support for the version you buy until that version becomes obsolete.
- You qualify for First-class technical support. Our technical support staff sets the standard for quick and efficient resolution to a customer's issue.
- You will be offered a discount price for any major upgrade after the first year.
- You will be added to our e-mail list and alerted when minor and major new releases will become available.

The license agreement (see License/Copyright) allows the use of the licensed software both at your home and at your office (but not simultaneously). You support the development of updates and you may help to refine the program with your suggestions.

GREmail single user license is suitable for use on a single computer. The Site license is an extension that allows you to install the program on all computers of your company.

What do you get after you buy the program license?

The evaluation version has limited functionality and cannot be converted to a fully functional version. After you have bought a license you will get an URL to download the full program version. Then you will have to activate this full version by entering your personal license data. It is very important that you complete the order form with all the required personal data otherwise the license can not be

prepared.

How to buy the license

We sell using the USA reseller "Kagi". You have these payment options:

1. Using our Secured Online Store
2. From the About dialog box by pressing the **Buy A license Now** button.
3. By Phone (USA): +1 (510) 658-5244
4. By FAX (USA): +1 (510) 652-6589

For those interested in, the Kagi FEIN number is 943-281-839.

NOTE: In case of any special order needs, please contact us.

For any payment mode you may select, you must complete all parts of the order form because we need your personal data in order to build your personal license file. Without your full data we will not be able to build your license file and we will need to contact you. This will make the license delivery longer than strictly needed.

IMPORTANT NOTE:

If you want any information about the program, please contact only GRSoftware (see Contact Information). Please, be sure to include all your personal data in your order form so that we can build your personal program license key file!

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You have a right to test this program for a period of one month (30 days).

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Server license.

If you install the software on a Windows Server edition you need to buy a special Server license because the Single User license will not work. This license will enable you to install the software on a Windows Server and handle all connected workstation user data from a single point. The program can be installed as a Service and thus allow you to run your backups even if no users are logged in.

Site license.

Site license allows an institution, company or school to install this product on multiple computers or on a server. The **Site license** gives you the right to use the program inside a single Organization for an area of up to 100 miles (160 kilometers) in radius. This license works like a Server license.

All licenses will be issued in the name of the institution, company or school.

Each additional license also allows a single user to use the program at home.

The licensee shall not use, copy, rent, lease, sell, modify, decompile, disassemble, reverse engineer, or transfer the licensed program except as provided in this agreement. Any such unauthorized use shall result in immediate termination of this license.

Liability.

We try to keep our software as bug free as possible. However, it is a general rule, Murphy's Law, that no software is ever error free, and the number of errors increases with the complexity of the program. We cannot guarantee that this software will run in every environment, on any Windows compatible machine, or together with any other application, without producing errors. Any liability for damage of any sort is hereby denied. In any case, the liability is limited to the license fee (license price refund).

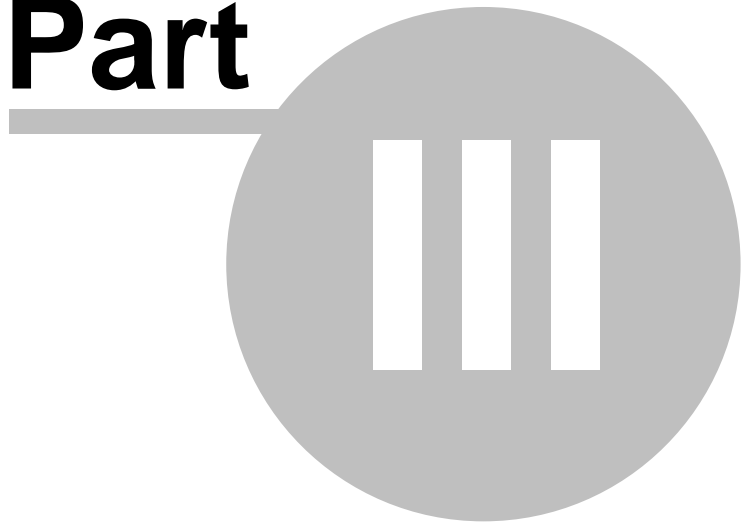
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GREmail Manual

Part



3 User Guide

3.1 Program Usage

GREmail uses a series of tabbed pages to allow easy configuration of all options.

The **Email** tab lets you see your email messages, while the **Accounts** tab allows you to specify your POP3 accounts. The **Rules** tab lets you define the rules to identify important or unwanted messages. The **Options** tab holds the global program options.

Learn more about these tabs:

- Email
- Rules
- Accounts
- Options

At the bottom of the program window you will find some buttons that let you control the main program activity.

The **Hide** button lets you put the program into your shell Tray Icon bar. In this way the program does not occupy desktop space but it is still running in the background.

Pressing the **Backup** button immediately starts the backup for the current selected session.

Pressing the **Verify** button lets you verify the current backup files to be sure they are fully readable and ready for a future restore.

Pressing the **Restore** button immediately starts the restore operation.

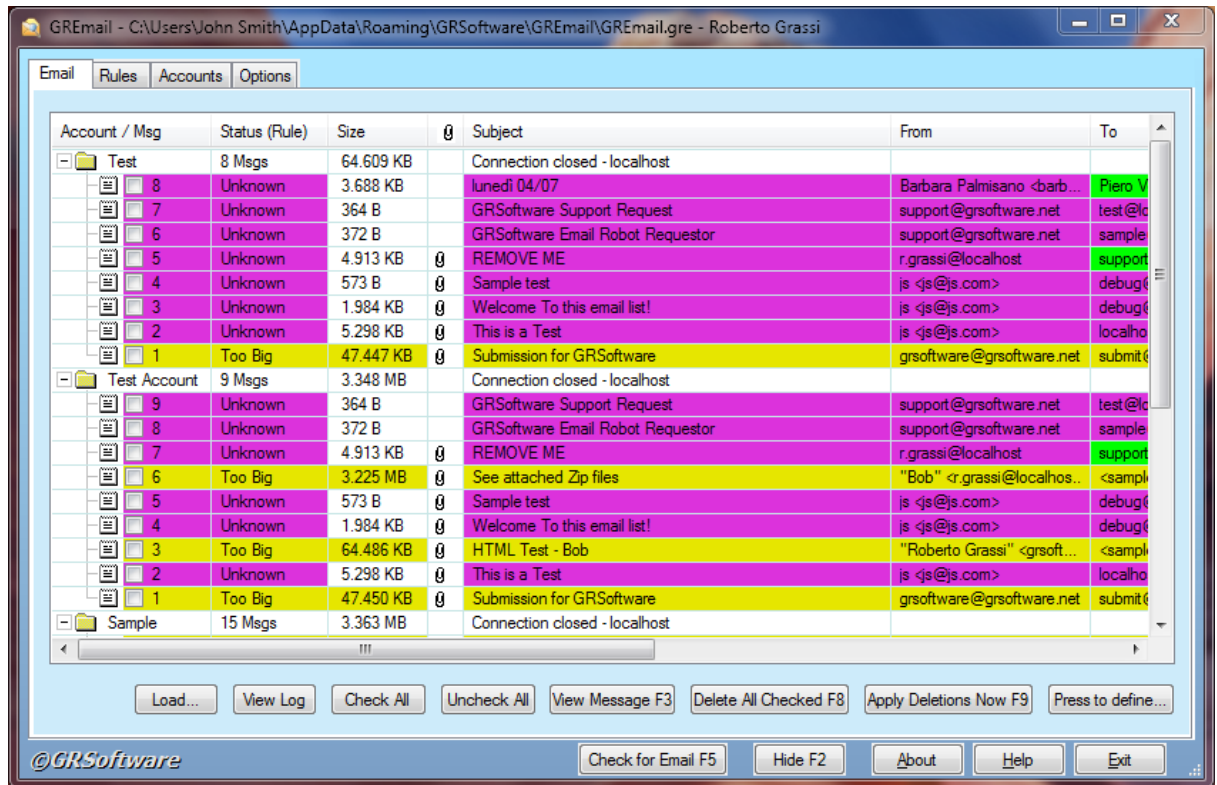
The **About** button lets you see the program version number and your license information.

The **Help** button lets you consult the program documentation (this one) for the tab that is currently active.

The **Exit** button allows you to exit the program. (Note – if the option **Warn if the scheduler needs the program running** is active (found in the Options tab) you will be prompted if the scheduler needs to keep GRBackPro in memory).

3.2 Email

This dialog box allows you to handle your email messages.



GREmail lets you define many POP3 accounts (see Accounts for more details on how to define them) and for each account the program will list the messages that the email server is storing at a given moment.

Handling Messages.

Every account is automatically scanned after a specified period of time (see Options) or you can press the **Check for Email** button on the program bottom line (or the F5 key) to see if you have email messages. If you do have messages they will be listed on this tab.

The email list is organized as a tree view per account using the defined account name (see Accounts). For each main tree you have a list of email messages. Each message displays the message summary: consisting of the message number, size, subject, from, to, cc, reply to, date and the first rule that has been satisfied (if any).

When being listed the messages are not totally downloaded from the POP3 email server: only header are downloaded so as to quickly fill the list.

Each message has a check box on the left that allows you to select this message. You can perform various operations on selected messages.

Based on the message details provided you can decide if a message is good or not. If you have defined one or more rules they will be automatically checked against each message and with them you can check or uncheck and/or color your messages so that it will be easier to know what kind is. If you have any doubt about a message **GREmail** provides a **View Message F3** button that allows you to preview the message in a safe way. You can achieve the same by double clicking on a message. From the View Message dialog you will be able to see attached files and you can also save them to your local hard disk. Once you have established that a message is good then you can uncheck it. Normally, checked messages are considered SPAM and thus are ready to be deleted. This is our suggested usage. To do this you have the button **Delete All Checked F8**.

The **Apply Deletions Now F9** button serves the purpose to close all account so that deleted messages will be effectively deleted from email server.

VERY IMPORTANT: once messages are deleted they will be permanently deleted and you cannot get them back. If you accidentally delete important messages then you can use the View Log button to see the message header and get the sender email address. This way you can easily ask the sender to send the message again.

The **Load...** button allows you to load a .eml file. This file can be created by the View Message dialog

pressing the **Save... F6** button. Thus GReMail allow you to save important email messages to the local disk and the load them again to view them and the reply, reply to all and forward that message later.

The **View Log** button allows you to see the complete GReMail log that details all inner steps the email client does when checking your accounts. From this log you can see the inner details on how the program works and can be helpful in case you have problems.

The **Check All** and **Uncheck All** buttons act on all the messages of all the accounts. They are an easy way to check or uncheck all messages.

Custom button (Press to define...).

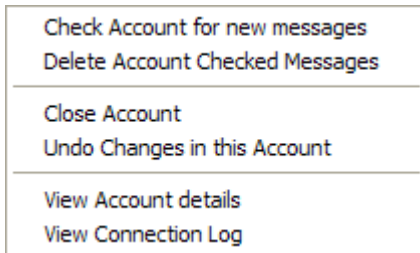
This button can be defined by the user. In the above image this button is named to Press to define... because is not yet programmed. See Custom button settings for an example of how to program it. We programmed it to send the F9 key as that is the key used by Microsoft Outlook to receive from all accounts. We use **GReMail** as an email preview software that allow us to discard unwanted email messages (we receive tons of these each day). Then remaining messages are passed up to Outlook so that they are stored in your Outlook pst file for future reference.

This is however an example of usage. You can program this button to do other operations depending on your email handling strategy.

Pop up menus.

When your mouse cursor is on the email message list, pressing the mouse right button displays a popup menu.

The popup menu that appear depends if you right click on the root tree view item (the one that is named as a POP3 account) is this one:



The **Check Account for new message** option is similar to the **Check for Email F5** button but limited to the currently selected account.

The **Delete Account Checked Message** option is similar to the **Delete All checked F8** button but limited to the currently selected account.

The **Close Account** will close the POP3 selected account applying all changes.

The **Undo Changed in this Account** is an helpful option if you want to reverse the delete messages you have done. This option is valid only while the account is not closed. When the account is closed all delete are performed by the POP3 server and will be permanent.

The **View Account details** show you the account details: account name, server, user name and password.

The **View Connection Log** will display the POP3 protocol exchange in this session up to now. This is very helpful to debug possible problems.

The popup menu that appear depends if you right click on a message is this one:

Delete Account Message
Delete All Accounts Checked Messages
Check All Account Messages
Un-Check All Account Messages
View All Message
View Top of Message
Reply to this Message
Forward Message

The **Delete Account Message** option will delete the current message only regardless of whether the message is checked or not.

The **Delete All Accounts Checked Messages** option is similar to the **Delete All checked F8** button but limited to the currently selected account.

The **Check All Account Messages** option will check all account messages.

The **Un-Check All Account Messages** option will un-check all account messages.

The **View All Message** option is a replication of the double-click on the message or the **View Message F3** button.

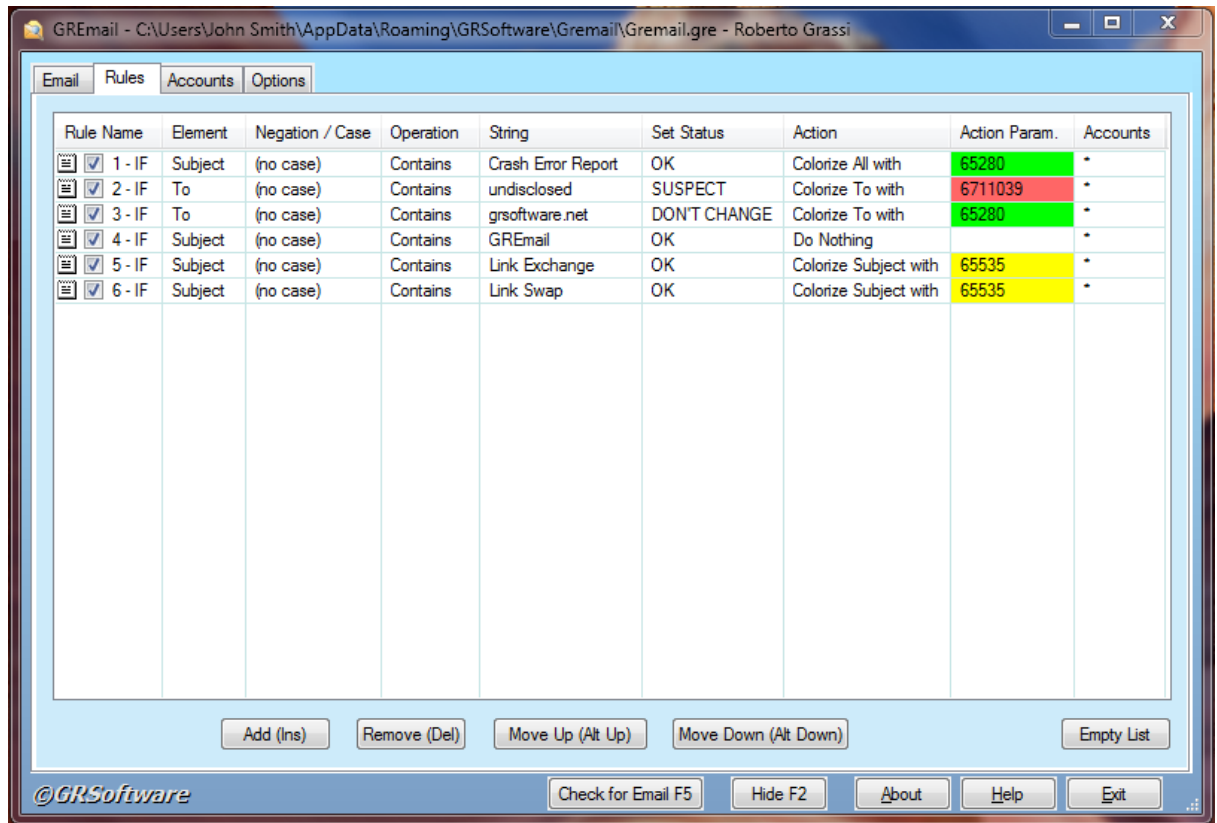
The **View Top of Message** option is very similar to the previous one except that instead of downloading the whole message it will only show you the top lines. The number of lines shown is that specified in the Options tab, **View Top N lines** option.

The **Reply to this Message** option will open a message editor that includes the message body and has the message sender as destination so that you can answer to an email message. You can modify this text and also add your answer. The only limitation of this function is that the email message is NOT saved so you will not have any copy of what you have send as reply unless you also CC to yourself or to another account

The **Forward Message** option is a special email forwarding function. It is special because the destination email inbox will receive this message as if it was sent to him directly. This is option let you redirect the currently selected email message to another account before deleting it.

3.3 Rules

This dialog box allows you to define your rules.



This dialog is a grid dialog that allow you to see and easily edit each item directly in place. Using the up, down, left and right keys you can easily navigate among all items. Pressing Enter or clicking on a cell lets you enter the cell edit mode. Clicking again or pressing the Enter key again will end your edit. This is an easy way to have all in controls without any additional popup dialog.

You can define as many rules are you need.

Rules can apply to all accounts: the column Account is set to * or to specific accounts (replace the * with the account names separated by semicolon).

By default they apply to all accounts.

You can enter a new rule with the button **Add (Ins)** or by pressing the Insert key.

You can delete an existing rule selecting it and the pressing the button **Remove (Del)** or by pressing the Delete key.

The rules can be easily moved by means of **Move Up (Alt Up)** and **Move Down (Alt Down)** buttons.

The whole rule list can be easily emptied using the **Empty List** button.

The rules are always checked based on their position. The top rule is checked before all others. When a rule is matched then the rule checker will stop at it.

Thus it is very important to place them in the proper order and the move button lets you do this.

For each rule you have many columns:

- Rule Name
- Element
- Negation / Case
- Operation
- String
- Set Status
- Action
- Action Param.
- Accounts

Rule Name define a names for the rule. The program automatically defines the name when you Add the rule so you do not have to handle this column.

Element lets you select what email message element you want to check. If you select **None (disabled)** then you will disable the rule.

Other possible choices are Any item, from, to, reply to, subject, message header and CC. The meanings are obvious.

Negation / Case let you define how the Element should be tested. If a NOT is selected then the test is reversed.

Operation defines what kind of test you want to do. Possible choices are: Is Equal To, Is Empty, Starts With, Ends With, Contains and Contains Stop Words. The meaning of the options is self-explanatory because the assigned names are intuitive.

String is the string used to perform the Operation. You can type your own strings.

Set Status let you define how you want to operate on the message check box. If you select OK then the message will be unchecked in the Email tab, The options BAD, SUSPECT and TOO BIG will instead force the message to be checked. The last option DON'T CHANGE will not modify the check status.

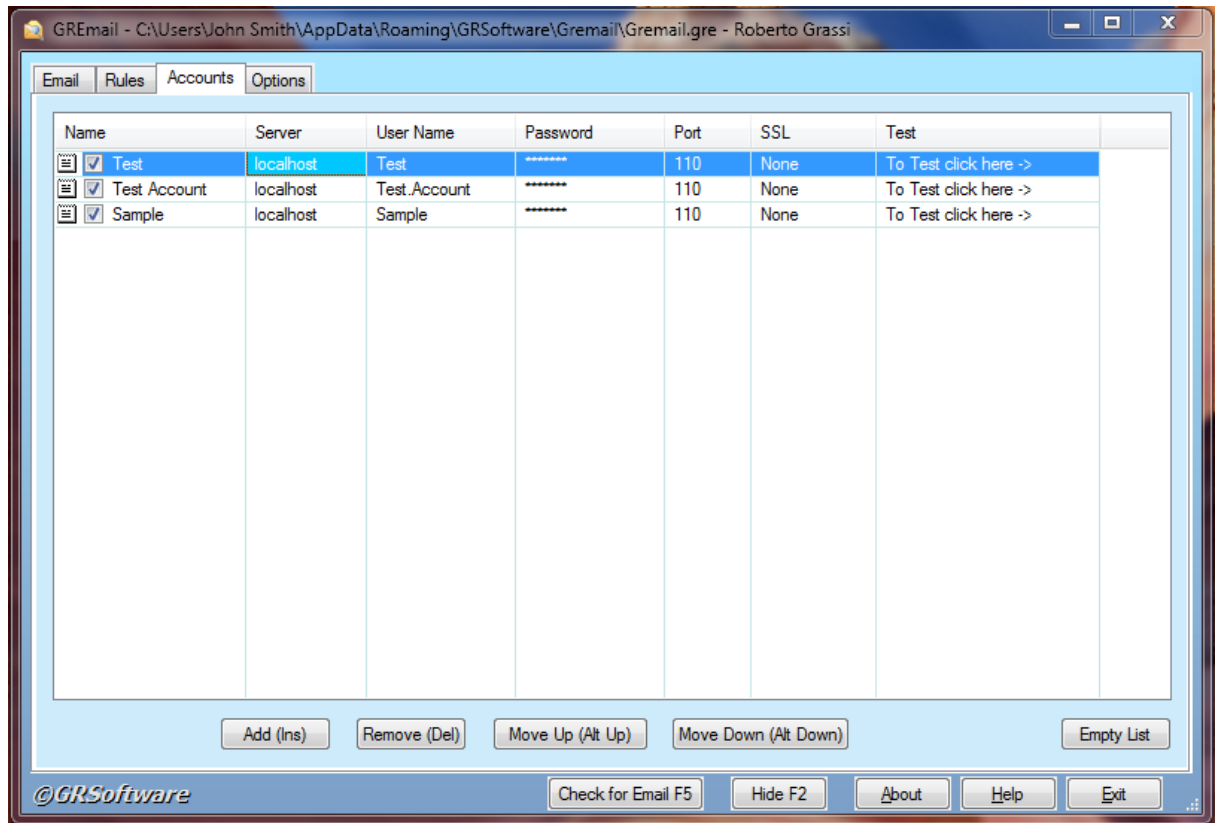
Action lets you define an action if a match is found. Possible actions are: Do Nothing, Colorize All with, Play Sound, Colorize Subject With, Colorize From With, Colorize To With, Colorize Reply To With, Colorize Rule With and Colorize CC With. The Colorize option changes the message item color in the Email tab list. You can set the color of all the items or only of a specified column to highlight a problem there. The Play Sound let you have a sound associated with a rule. What you select here will change the next column's behavior.

Action Param. lets you define a parameter for the Action you have selected. If the action is **Play Sound** then this column lets you select a sound file to play. If the Action is **Colorize** then this column will let you specify a color.

Accounts specify on what accounts the rule is applicable. By default this field is set to *, which means all accounts but you can enter one or more specific account names separated by a semicolon, e.g. Account 1; Account 2;

3.4 Accounts

This dialog box allows you to define your POP3 accounts.



To add a POP3 account you need to press the **Add (Ins)** button or press the Ins key. A line will be added on the accounts list. Here you can edit this line and define the account parameters. The first column is the account name. You can enter here a name that will help you easily locate this account. The second column is the email **Server**: place here the server name. Next column is the account **User Name** that is the POP3 login. Proceeding we find on the right the Password column: put there the account password.

The **Port** column specifies the POP3 port. The default for this port is 100 but if you are using **SSL** then this port value can change accordingly to the SSL mode you select on the next column. SSL mode can be None, Native or TLS. the first one means SSL disabled. The second one is used for GMail account, for example, and means that the SSL protocol is started since the beginning of the connection. The TLS mode is the more modern one. In this mode the connection is established normally (as without SSL) and then the POP3 server is enquired to see what options it supports. If the TLS is among these then the protocol automatically switches to using SSL so that from this point on your communication will be secured. Only after this step your login and password are transmitted. If the POP3 server doesn't support TLS then the communication will proceed in clear as usual with SSL off.

The last column named **Test** is there to allow you to test if you have typed correctly your settings. Press the button after the -> string and a test will begin. You will receive a message box after a while telling you if all is OK or not.

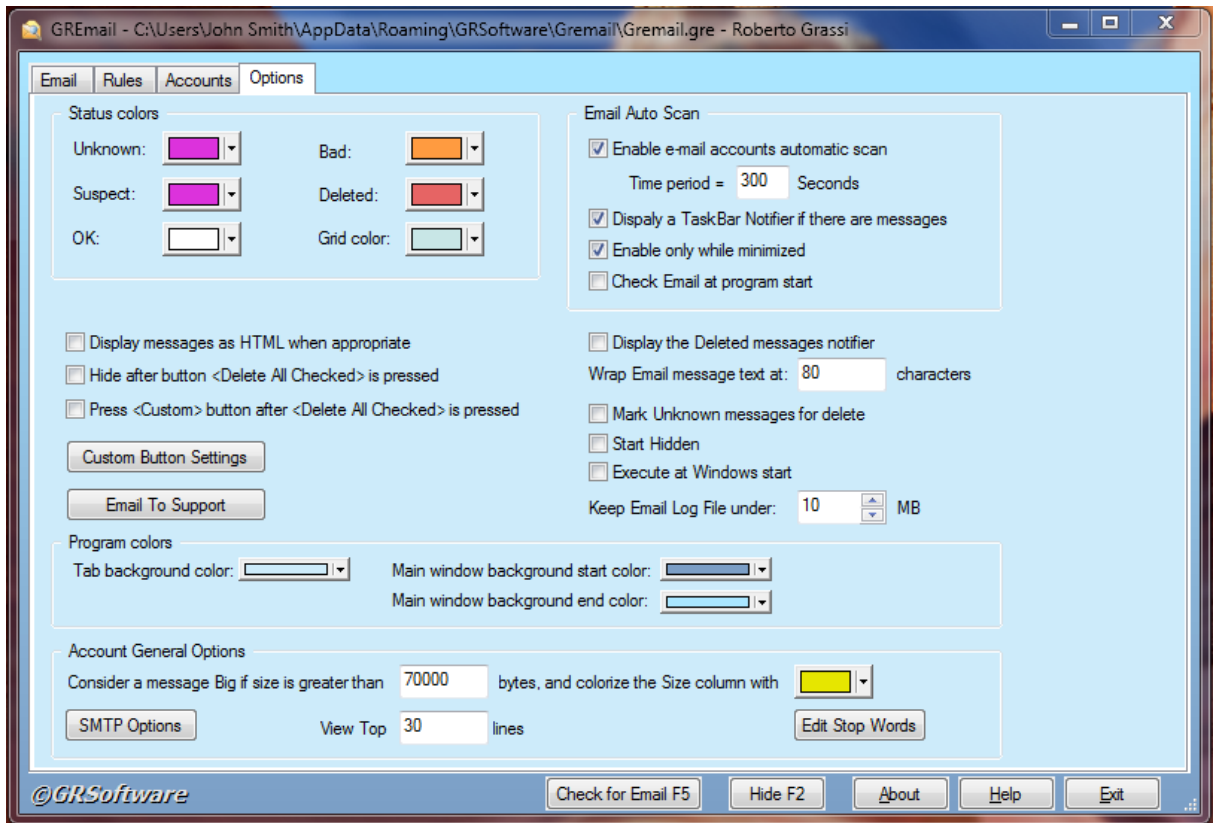
An account can be easily removed by selecting it and then pressing the **Remove (Del)** button or pressing the Del key.

You can easily sort your accounts using the two buttons **Move Up (Alt Up)** and **Move Down (alt Down)** or by pressing the ALT-arrow up or ALT-arrow down keys.

The **Empty List** button will remove all accounts in a single step.

3.5 Options

This dialog box allows you to set the program options.



Status Colors.

Using these options you can change each message color in the Email tab.

- **Unknown** define the color of an email message that doesn't have rules matching.
- **Bad** define the color of an email message that has been identified as Bad by rules.
- **Suspect** define the color of an email message that has been identified as Suspect by rules.
- **Deleted** define the color of an email message that has been deleted.
- **OK** define the color of an email message that has been identified as OK by rules.
- **Grid Color** define the color of vertical and horizontal grid lines of the Email tab list.

Email Auto Scan.

These options define the email automatic scan the program can do.

Enable e-mail accounts automatic scan, Timer period = N Seconds

This option lets you enable or disable the automatic scan option. If disabled then you have to click on the Check for Email F5 button in order to scan your POP3 accounts.

When enabled you can specify a time period that should pass between two consecutive checks. This period is defined in seconds.

Display a TaskBar Notifier if there are messages

This option allows you to display a tray icon bar notifier window (similar to what you see for MSN) when a message is found in one of the POP3 accounts. This window summarizes the messages found indicating the number of messages and the account names where they have been found.

Enable only when minimized

This option sets the scan timer to count only when the program window is minimized. So if you have the program opened because you are manually checking your messages this option will avoid a new scan starting while you are seeing the messages.

Check email at program start

This option enables a first scan just after the program is started. There is a small delay before the scan is done after the run,

Program colors.

These options let you customize the look and feel of the program. Each color has an associated color combo box. When you click the down arrow you open a color selection tool. Here you have the **Automatic** option that sets the default value (a predefined value), some standard colors boxes and the **More Colors...** option that let you precisely define a color of your own.

Tab background color

This color defines the Tab background color. After you change the color the effect will be immediately visible on the current Options tab.

Main window background start color

This color defines the main window background start color. The main window backup is painted with a scale of colors in a progressive way. You define a start and an end color and the program will scale them appropriately.

Main window background end color

This color defines the main window background end color.

Account General Options.

These options are applied to all accounts.

Consider a message Big if size is greater than N bytes, and colorize the Size column with

This option will colorize a message with the specified color when the message size is bigger than the specified amount in bytes. This option is helpful to make big messages stand out so that you can easily check them. Often big messages carry attached files or viruses, so you need to pay attention to them.

View Top N lines

This option specifies how many lines the program will download when you ask it to only view Top lines. Often these top lines help you quickly check what kind of message you have received. If you have a slow connection this is the best way to go so that you save download time. Having a fast connection makes this option unnecessary.

SMTP Options

Pressing this button lets you enter the SMTP Options dialog. From this dialog you can define all the options you need to be able to send out email messages.

Edit Stop Words

Pressing this button let you open (with notepad) the stop words file. This file is a simple list of words: one word for each line of the file. These words are checked every time a message is received and you have defined a rule that is based on stop words. The program is delivered with common stop words but you can easily customize this list to accommodate your needs.

All other options.**Display messages as HTML when appropriate**

This option automatically enables the HTML viewer when a received message contains HTML code.

Hide after button <Delete All Checked> is pressed

Using this option lets you automatically hide the program after you have pressed the **Delete All Checked** button. This could be helpful to hide the program while it is deleting messages. After the delete is completed the accounts will be automatically closed after a 30 seconds timeout.

Press <Custom> button after <Delete All Checked> is pressed

This option, if enabled, will automatically press the Custom button after the **Delete All Checked** button has been pressed. This option can be helpful to minimize button pressing if you want the custom button to always be pressed after a message delete operation.

Display the Deleted messages notifier

If enabled, this option will create a notification window that will appear on the tray icon bar indicating that all messages have been deleted.

Wrap email messages text at: N characters

Define if a message must be automatically wrapped up when you Display it. From the View Message dialog you also have the option to wrap or not but you cannot define the character count from there.

Mark Unknown messages for delete

Define if you want an unknown message to be automatically considered as bad and thus marked to be deleted.

Start Hidden

Define if you want to start the program hidden on the tray icon bar.

Execute at Windows startup

Define if you want GREmail to start at every Windows start (e.g. at each login).

Keep Email Log under N MB

Define the maximum size in MB of the log file.

3.6 SMTP Options

This dialog box allows you to set the program email options and also test them.

The screenshot shows the 'Email Options' dialog box. The 'Options' section contains the following fields: SMTP Server (grsoftware.net), Port (25), SSL Security (TLS), Sender email address (empty), Login Method (Auth Login), User Name (grsoftware@grsoftware.net), and Password (masked with dots). The 'Test' section contains a 'Send To' field (grsoftware@grsoftware.net), a 'Send Email Test' button, and a 'Results' field (Email message was sent to: grsoftware@grsoftware.net). A 'Save & Close' button is located at the bottom of the dialog.

Options.

Here are listed the options that let you connect to an email server for email messages delivery. These options are employed when the program needs to send an email message.

SMTP server.

Define your SMTP (Simple Mail Transfer Protocol) email server. This is the server you want to use when the program needs to send an email message. If this field is empty the program will try to directly contact the destination email server using the Internet DNS (Domain Name System) services and then send the email directly to the destination mailbox.

SSL Security.

This option lets you select the **SSL security** option you want to enable. If you are not sure about what to select here then select **None**. Available options are:

- None
- Native
- TLS

None disables this option and communication takes place without ciphering protection.

The **Native** option enables SSL since connection. This is the option required to connect to some email accounts (Gmail.com for example). Default port for this mode is 465.

The **TLS** option is a mode where the connection takes place in clear form and then enables the SSL

ciphering so that all successive communication is protected. Default port for this mode is 587 but many email servers also accept port 25 for this mode.

Port.

This option should be set to 25 which is the standard SMTP port. If your email server uses a different port you can put it there.

The **Default** button sets the port value to a default based on what you select in **SSL Security**.

Sender email address.

Define your email address. Sending an email message without your address or using an invalid email sender address can fail. We suggest that you enter a valid email address here.

Login Method.

Some SMTP servers require that you login to let you send your email messages. You can select from here the right login method. Please refer to your ISP in order to select the appropriate one or experiment until you find the right one.

User Name.

Your SMTP server user name.

Password.

Your SMTP server password.

Test.

From this box you can send a test email message in order to verify your email settings.

Send To.

Enter a test destination email address here. Put your own email address here so that you can send yourself the test message.

Send Email Test.

Pressing this button starts the email sending procedure. The **Results:** box will show you what happens.

Results.

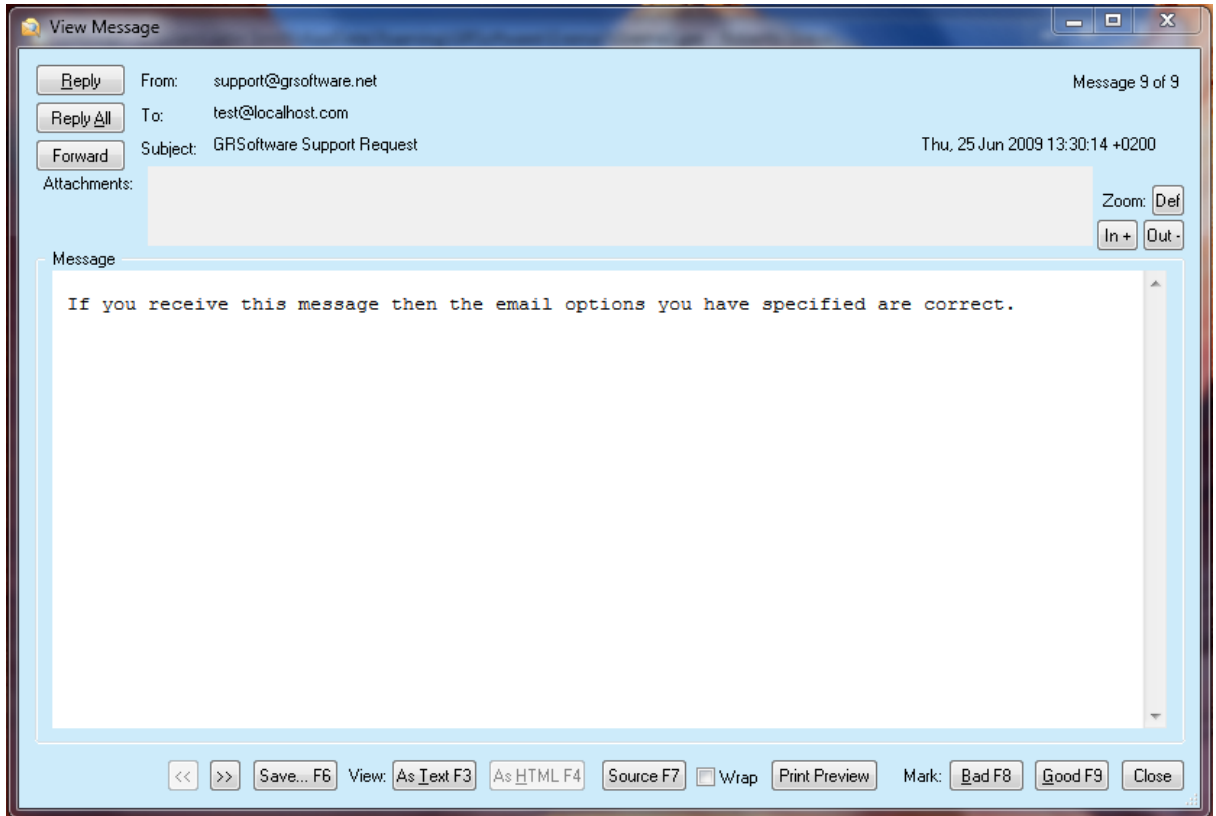
Here is shown the progress of the email sending. When the email has been sent you will see a message of success or failure.

Save & Close.

Pressing this button lets you save the email options and close this dialog box.

3.7 View Message

This dialog box allows you to view your email messages.



GReMail lets you preview your email messages without removing them from the email server. In this way you can easily check what kind of message you have received and act accordingly. Optionally you can decide to immediately reply to this message. The **Reply** button let you write and answer to who has sent you this message. In this case if more destination email addresses where specified as CC they will not receive your answer. Only TO email address will receive your reply. Pressing the **Reply All** button instead of the **Reply** button will include all email addresses in your answer destination. The **Forward** button, instead, allow you to forward the message to another email box. The receiver will see this message as if it was originally sent to him, so this function is a little different from what we are accustomed to see using a standard email client and can be considered a true relay forward function.

From this dialog you can easily see all messages details.

On the top you see the **From** field that specifies who has sent you the message. Also the **To** field is important because if it doesn't specify one of your email messages then it is most probable that this message is a not requested one, in other words is spam.

The **Subject** field is another important one. it should summarize the message contents and often clearly indicates what you should expect.

The **Attachments** list will eventually present attached messages. For each message you can right click on it and then open a popup menu with selections to open the attached file with notepad (safe way to verify what kind of file it is) or to save the file to your local disk.

On the right of the attachments you have the zoom button. There is a **Def** button that put the zoom level to a default value. Then with the **In +** and the **Out -** buttons you can enlarge or restrict the message characters so that you can easily adjust them for a better view. You can access the **In +** and the **Out -** buttons directly from the keyboard using the **CTRL +** and **CTRL -** keys combinations.

Then you have the **Message** contents. If you click on this window you can right click and get a popup menu for common operations you may want to perform.

On the bottom of this dialog you have buttons that allow you to perform special operations.

The << and >> buttons let you easily go to view the previous or the next message.

The **Save... F6** button let you save a copy of this message to your local disk. Later you can easily open this message using an email client or other program that supports email message view (like your

browser for example).

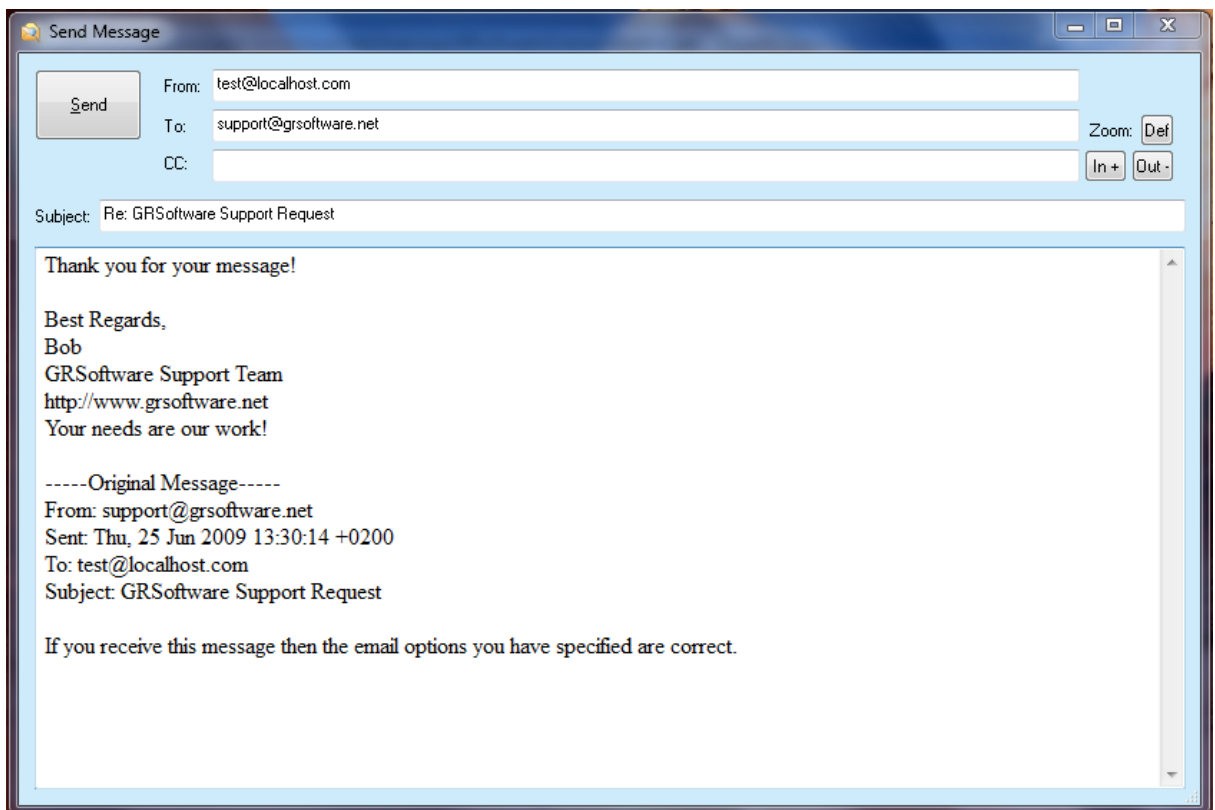
Then you have View options: **As Text F3** lets you see the text of the message. if the message is a text one then nothing will change. if the message is an HTML one then you will see the HTML code. **As HTML F4** is only enabled if the message is HTML and lets you go back from text view to HTML view. The **Wrap** option lets you wrap the text at the specified column as defined in the Options tab. Finally the **Print Preview** lets you preview the message text before printing.

Then you have the Mark options. These options will act on the message as listed in the Email tab. If you press the **Bad F8** button then this message will be marked as Bad in the email message list. if you press the **Good F9** button then this message will be marked as good and thus it will unchecked so that it will not be deleted.

The **Close** button will close this dialog.

3.8 Send Message

This dialog box allows you Send an email message.



GREmail lets you reply to received messages by means of this dialog. The received text is included in the message but you can easily select it and then delete it.

If you do not do that then you can directly type the reply text.

GREmail will automatically fill the From, To, CC and Subject taking them from the received message. So all you have to do is to type your answer and then press the **Send** button. Of course you have the option to change the above if you want.

On the right of the dialog you have the zoom button. There is a **Def** button that put the zoom level to a default value. Then with the **In +** and the **Out -** buttons you can enlarge or restrict the message characters so that you can easily adjust them for a better view. You can access the **In +** and the **Out -** buttons directly from the keyboard using the **CTRL +** and **CTRL -** keys combinations.

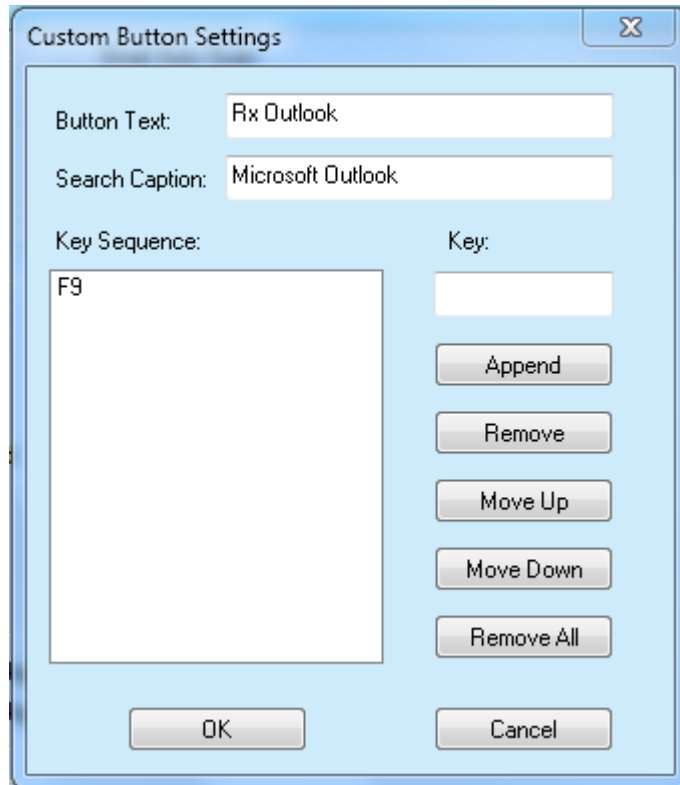
NOTE:

Keep in mind that your messages are not stored anywhere by **GREmail** as its main purpose is to preview your email messages to easily kill unwanted messages. Thus your reply messages are lost

once they have been delivered and this dialog is closed. If you want to get a copy of this reply message you must include your email message in the To or CC fields so that a copy will also be sent to you. If you do not do this step then the message sent will be lost. This option is very helpful to quickly reply to unimportant messages where a copy of your reply is not needed at all.

3.9 Custom button settings

This dialog box allows you define what the Custom button can do.



The **Custom** button is found on the Email tab and it is named "**Press to define...**" if you do not have defined it yet or how the above image **Button Text** string.

You can use this button to do special operations. Typically as illustrated on the above image you can use it to run your default email client when your email message preview and delete is completed. The illustrated example defines how to let Outlook receive your email messages.

You can change the button name from Custom (the default name **GReMail** gives it after installation) to whatever you want. In the example above we have specified "Rx Outlook" to indicate that this button will try to force Outlook to receive email messages. To do this we need to first locate the Outlook main window. We specify in the **Search Caption** a string that is normally found in the Outlook title bar. **GReMail** will scan all desktop windows to find the one that contains this string. If **GReMail** will find it then it will focus on it and then will simulate a sequence of key press.

The **Key sequence** is the sequence of keys that will be generated on the focused window. To define a key you need to type the Key in the Key edit box and then press the **Append** button. The **Remove** button will let you remove a key. You can sort the order of the keys using the **Move Up** and **Move Down** buttons.

Finally the **Remove All** button will remove the keys in the Key Sequence.

Pressing **OK** will confirm your settings and they will be immediately applied. Pressing **Cancel** will nullify your settings.

3.10 Stop words

This wizard allows you to define your backup options in an easy and guided way.

This is the first screen you see when the Backup Wizard starts. From here you can define if you want to back up the Data and Settings for the current user or for all users. If you enable this option you will reach the tab **Backup Wizard - Please select the Job backup Destination Path** and you will define the folder where you want to store the selected source folders.

Enabling this option will let you backup all programs settings and data as for example your email messages, your pictures, your video and so on. By pressing the Next button you will finally reach the **Backup Wizard - Backup Job Options** tab. Here you will refine the backup Job by defining if you want to skip certain folder names or if you wish to only include some files or even exclude certain files. Clicking on the Next button again you will go to the **Backup Wizard - Do you want to**

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IV

4 Support

4.1 Email To Support

Are you having problems? Do you wish to ask support?

From inside the program go to the Options tab and then click on the **Email To Support** button to leave a message for tech support.

This dialog box allows you to email a problem report to our support team.

GEmail - Ask Support

Your Email Address: sales@grsoftware.net

Your Name / Surname: Roberto Grassi

Licensed User Name: Roberto Grassi

Attachments: Check the boxes below to send us all the details we need

Settings files: GEmail.gre, GEmailStopWords.txt

Log files: GEmail.log

Problem description (Please be detailed!):

Hi Support,
I have faced a problem using your software.
Here is the detailed description of my problem:

Waiting you answer...

Best Regard,
User Name

Progress: _____

Send Email Options Cancel

You can enter this dialog by pressing the **Email To Support** button in the Options tab. This is our suggested way to handle any request to us. This method allows our support Team to have the big picture about the problem and solve it quickly. Please leave all options active so that we will have all the details. Omitting the files could led to subsequent requests by our support Team in order to better understand the problem and have further details.

Your Email address.

If you are using a license version then this field will be automatically filled with data from the license itself.

If you do not have a license yet, please put in your email address so that we can reply to your request.

Your Name / Surname.

If you are using a license version then this field will be automatically filled with data from the license itself.

If you do not have license yet, please put in your full name.

Attachments:

Here you have two check boxes. the first one is named **Settings files: GRBakPro.grb, GRBakPro.log**. These files are your backup configuration file and your backup run details (including errors if any). These files are very helpful in order to have more technical details about your problems. Be sure to always check this box (default state). The second check box is named **Log Files: Program.log, GRSrv.log**. These files are an internal report of the program and the Service log file if you have installed the program as a Service. These files don't hold any user detail but can be very helpful in finding a problem, so also leave this option checked (default value). These files are compressed into a zip archive before to be attached to the email message. There is an internal limit of the resulting zip archive size to avoid email sending problems. If the zip archive size is over 5MB it will not be attached, and we will need to discuss in email how to get the necessary information (if needed) to us for support.

Problem description:

Here you can put your comments. Be sure to describe what you were doing when the problem occurred. It is essential that you list every step so that we can try to repeat what you did and thus cause the same problem for us to study and, if possible, resolve.

Progress:

This bar indicates the process of the email send process. If there is an error sending the email message an error message window will appear. Please send us a regular email message (i.e., using your regular email program) containing the information requested in the windows so we can address the problem.

Send.

Press this button when you are ready to send your message.

Email options.

Press this button to edit your email options. In case you are having problems sending us the message you can press this button to review and check your email settings. From the Email Options dialog you will also able to test your settings so that you can be sure they are correct.

Cancel.

Abort the operation.

4.2 Update / Support

Are you having problems? Do you wish to ask support?

From inside the program go to the Options tab and then click on the **Email To Support** button to send us a complete report.

Demo Version.

Unlicensed users can download the latest demo version from our web site: <http://www.grsoftware.net>

Upgrades.

Licensed users are entitled to one-year free upgrades (minor and major versions). To get your update email your request to support@grsoftware.net. Please include in your email message your license data: user name, email address and license number so that our support team can easily verify your record in our database. After the first year any user will get free minor updates and will be entitled to

discounted upgrade to a new major version.

Q: Can I install a new version over the existing one?

When you upgrade to a new version you can either remove (uninstall) the current version and then install the new one or you can simply install the new version over the existing one. The setup program will detect an existing version and by default, will run in upgrade mode, maintaining your current options and only upgrading the program files to the new version.

If you use the "Check for Updates" button in the Options tab to check for upgrades and begin the install you will be prompted to mark a check box in order to see all the setup options. You can leave the box unchecked if you don't need to change any of your settings. If the setup program detects a running program it will try to terminate it safely (even if it's in service mode) before doing the upgrade. If you choose to remove the old version you will lose your current program settings so that you restart from a fresh situation. In this case you will need to configure the program again before using it. For your security and comfort, you can manually copy all files in the current program folder to a safe place so that you can easily restore them all in case something doesn't go as expected. When the new version is up and running you can safely delete this old version backup folder.

Support.

If you have problems please be sure you have installed the latest version before asking for technical support.

If you still have questions or bug reports, you can reach us at the addresses listed in: Contact Information.

Reporting Bugs.

If you find a bug in the program, you are invited to report this problem to us. We will be happy to assist you understand the problem and try to resolve it if we can.

If there should be a program crash there should be a crash report displayed. Please email us the complete crash report so that we can try to solve the problem as quickly as possible. The crash reporting facility will try to directly deliver the crash report to our support team and will display an error message if it was not able to do so. If you do not have a crash but you see a problem, please email us a detailed description. The best way to report a problem to us is by using the **Email To Support** button in the Options tab. From this error reporting facility it will be very easy to email us and also include your backup settings so that we can start working on the problem immediately. If this email facility will not work for you, first check the Email Options and verify you have specified a valid email server. If all else fails then please email us using your regular email client and include the following details:

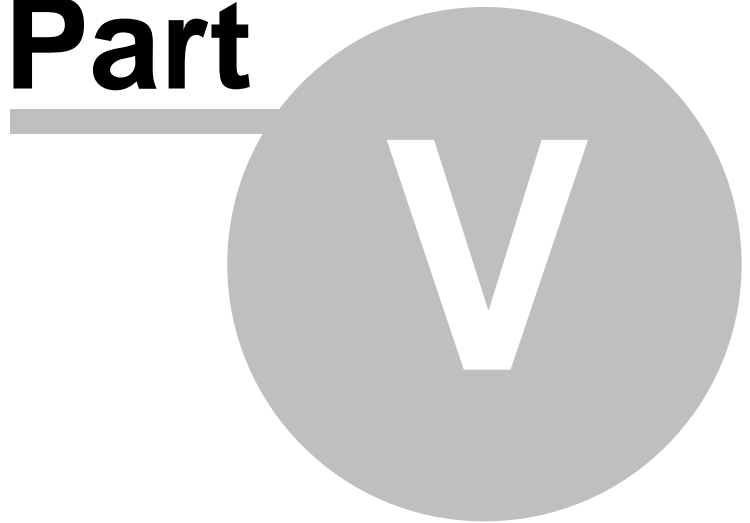
- An exact and detailed description of the bug and how it can be reproduced.
- The program version number. The version number can be obtained by pressing the program **About** button.
- The Windows version you have (for example, Windows 7 Ultimate). You can see the Windows version number in the backup log at the beginning.
- Attach to the email message your backup configuration file (normally named GREmail.gre).
- Attach to the email message your Log file (normally named GREmail.log).

You can find these files in the current user data folders.

Remember to compress all files before including them in your email message.

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5 Products

5.1 Distribution

The distribution of outdated versions of this package is prohibited without our written permission. If the software version you have obtained is over twelve (12) months old, please contact us (see Contact Information) to ensure that you have the most current version.

Vendor information.

The Demo/Evaluation version of this program can be copied and given to anyone so long as it is not modified in any way. Modification is understood to mean the changing, adding or removing of any files of this package without our written permission.

This program CANNOT be packaged with any commercial program or book without our written permission. Please contact us (see Contact Information) if you want to distribute the program with a different installation program, changed files etc.

This package CANNOT be sold as part of some other inclusive package. Also it CANNOT be included in any commercial software-packaging offer, without the written consent of GRSoftware.

All rights not expressly granted here are reserved to Mr. Roberto Grassi.

We would appreciate copies of any articles written about this software package e-mailed to grsoftware@grsoftware.net. Please forward copies of any reviews, articles, catalog descriptions, or other information that is distributed regarding this package.

Thank you for your time and assistance in supporting the shareware marketing concept.

5.2 The Shareware Principle



Shareware distribution gives users the chance to try software before buying it. If you try a Shareware program and continue using it after a reasonable and specified evaluation period, you are expected to buy a license for it. This product, for example, requires that you buy a license after a 30 day trial period. Buying the program license entitles you to continue using the program from a downloaded copy or to an updated program with printed manual. A licensed version of this product includes the permanent right to use the product for an unlimited time. The licensed version also disables the "buy now" instruction reminder.

Copyright laws apply to both Shareware and commercial software, and the copyright holder retains all rights, with a few specific exceptions as stated below. Shareware authors are accomplished programmers, just like commercial authors, and the programs are of comparable quality. (In both cases, there are good programs and bad ones!) The main difference is in the method of distribution. The author specifically grants the right to copy and distribute the software, either to all and sundry or to a specific group. For example, some authors require written permission before a commercial disk vendor may copy their Shareware.

Shareware is a distribution method, not a type of software. You should find software that suits your needs and pocketbook, whether it's commercial or Shareware. The Shareware system makes fitting your needs easier, because you can try before you buy. And because the overhead is low, prices are also low. Shareware has the ultimate money back guarantee -- if you don't use the product, you don't pay for it.

5.3 GRBackPro



Professional backup utility for Windows © 2008, 7, Vista, 2003, XP.



GRBackPro is a professional backup utility designed to help you maintain your vital data.

You can select your source files, directories or whole disks to backup and list them in a convenient and easy to use Job list. You can choose your backup destination to be a local drive, a removable drive or a network drive.

As the current cost of a hard drives is relatively inexpensive, the best way to protect your data is to install at least two physical hard drives and use **GRBackPro** to backup selected data from one hard drive to the other. This way, if one of your hard drives dies, you have a safe backup on the other. If you only have one physical drive, you can mount a removable hard drive and thus have the two physically distinct disks you need to be best protected.

The other major feature you should ask of a backup utility is it runs without any user intervention, and possibly in the background, so that you can continue to work while the backup takes place. **GRBackPro** offers you an integrated scheduler that lets you plan your backup when it is more convenient for you.

GRBackPro allows you to perform a Full, Incremental or Differential Backup to better match your needs. If the compression option is enabled, the program will create PKZIP compatible archives, otherwise it will simply copy your source files. **GRBackPro** does not create a unique large archive file with stored path names, but it transfers to the destination drive an exact copy of the source directory tree structure with a ZIP archive for each source directory.

GRBackPro also offers you an integrated restore facility so that you do not need another program to restore your files. This allows you to maintain two computers synchronized with a single tool.

GRBackPro is completely configurable and allows you to select the files or file extensions you want to include in, or to exclude from, your backup. It also can get these specifications from simple \$backup.??? text files placed in the source directories to be compatible with its predecessor backup program GRBack. These files allow you to skip the backup of certain directories, or to select only some files and to exclude other files.

GRBackPro stores all its options and backup/restore specifications into a text file with the .grb extension.

During the backup execution, **GRBackPro** switches to the Progress page and shows you the backup progress details. Also, a convenient progress bar let you estimate how much time is needed to complete your backup or restore.

GRBackPro is a MUST HAVE utility that enhances the power of your Windows PC.

Visit the GRSoftware WEB site:

<http://www.grsoftware.net/backup/software/grbackpro.html>

to get the latest beta or released shareware version or this utility.

5.4 GRKda



Keyword Density Analyzer for Windows 7/2008/Vista/2003/XP/2000/NT/ME/98/95



GRKda is a professional webmaster application that can assist in achieving high relevancy scores for your Web pages in regards to the various search engines by allowing you to analyze and duplicate the Keyword Density "mix" of the top scoring pages... all with just a few easy clicks of the mouse. Because **GRKda** gives you useful statistical data regarding the keywords in any HTML file, you can easily engineer your web page's statistical keyword percentage by selecting the precise statistical mix you wish to achieve (combining body, headers, title, comments, meta tags, etc.). The most powerful function of the program is the "compare" feature. **GRKda** allows you to easily compare your own web page's keyword density with that of your competitors' pages. By analyzing the pages that are scoring high in relevancy on the various search engines, you collect the statistical data that makes it a simple job to duplicate the keyword density mix of the top scoring web pages. Following are the major **GRKda** features:

- Support for html files and any other text file.
- Gets statistics about: title, meta tag keywords/contents, headers, body, comments, alt, reference, links.
- Customizable statistic.
- Compare files for single or multiple keywords (phrases).
- Highlight repeated meta tag keywords.
- Count characters.
- Case sensitivity is programmable.
- Option to ignore words that are number or contain numbers.
- Skips words shorter than a specified character count.
- Calculate word percentage in every single category.
- Print report.

Visit the GRSoftware WEB site:

http://www.grsoftware.net/search_engines/software/grkda.html

to get the latest beta or released version or this utility.

5.5 GRSeo



Search Engine Optimizer for Windows 7/2008/Vista/2003/XP/2000/NT/ME/98/95.



GRSeo analyzes each of your files against the information specific to the latest search engine requirements. This information comes from the Academy of Web Specialists, a professional training company in search engine marketing and keyword optimization. The Academy of Web Specialists search engine marketing courses are updated every month, and with your subscription service to **GRSeo** (SE-Optimizer), your program files are brought current monthly. These are the very simple steps you need to take:

1. Choose a list of files to analyze.
2. Select your targeted keyword phrases.
3. Select the individual search engine to analyze against.
4. Run the analysis and make your changes from within the program.
5. Save, submit and watch your rankings increase for each search engine.

Here is the list of the major program features:

- Program runs on your computer, so you stay in charge
- Guaranteed accurate search engine information for 11 search engines and 6 directories
- Files checked for all important areas of text and background HTML
- Separate analysis for each project
- Separate analysis for each keyword phrase
- Short description and detailed description of what to consider
- Selection of using your own browser, html editor and text editor
- Menu options by menu bar or by right clicking
- Export report as text or html
- Copy to clipboard as text or html
- E-mail report as text and html
- Auto-size dialog columns and program screen size
- Enable Tool tips for cursor options for comment messages

GRSeo is a MUST HAVE professional utility for Top Search Engine ranking.

Visit the GRSoftware WEB site:

http://www.grsoftware.net/search_engines/software/grseo.html

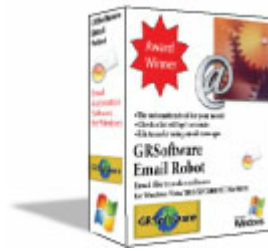
to get a demo version or this utility.

5.6 GREmailRobot



POP3 Email Robot for Windows 7/2008/Vista/2003/XP/2000/NT/ME/98/

95.



Sometimes you need to update or transfer some file from one computer to another but for security reasons you do not want to install any software that can break your computer. **GRemail Robot** solves this problem using email messages.

GRemail Robot is an email automation tool that can receive POP3 email messages and do a specified action on it without your intervention. You can define a list of Jobs to do. Each Job defines what field of the email message to check: None (disabled), Subject, From, To, Body, Attached file name.

You can define two checks that are in logical AND. The check can be one of: No check (all), Contains (case), Contains (no case), Equal (case), Equal (no case), Not Equal (case), Not Equal (no case), Starts with (case), Starts with (no case), Ends with (case), Ends with (no case) and Is Empty. If an email message satisfies these checks then you can specify one action: Unzip attached file (overwrite existing), Unzip attached file (NOT overwrite existing), Save attached file (overwrite existing), Save attached file (NOT overwrite existing), Save the message and Do Nothing.

Each Job has an associated comment that lets you better explain what you are doing, a check box to enable or disable it and a date after which the Job is active.

GRemail Robot can check a list of Pop3 accounts (each one can be enabled or disabled and tested) and you can define every frequently to check them all. You can also define the program priority in order to make the program really transparent to all your other computer activities. . You can also define the program priority in order to make the program really transparent to all your other computer activities. **GRemail Robot** offer you detailed log reporting of all its activities.

This is a really flexible automation tool you need to have in your software collection.

Visit the GRSoftware WEB site:

http://www.grsoftware.net/email/software/email_robot.html

to get a demo version or this utility.

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